agood relationship with your home care nurse is essential to the health and well-being of you and your family. At Always Dependable, we carefully match our caregivers and clients, pairing a caregiver's special skills with a clients particular needs. Because every client and family is unique, we develop an individualized care plan which we monitor and update regularly. We adjust our services to meet your changing needs and those of your family.

We strive to improve the quality of life for all of our patients through our skills, understanding and compassion. Our staff is ready to serve you 24 hours a day, 7 days a week.

Our full compliment of in-home services range from nursing and therapeutic procedures administered by our registered and licensed professionals to assistance with personal matters and thoughtful hands-on attention from our caregivers.

#### Our Mission

Always Dependable is a second generation company dedicated to providing compassionate high quality home health care. We achieve this by recruiting professional, caring staff; encouraging our clients to become active participants in their care and by creating an atmosphere of supportive leadership. We value strong, mutually beneficial relationships with our employees, referral sources, clients and their families and the community at large.

### The Always Dependable Team

All of our personnel are experienced in working with geriatric, pediatric, post-surgical, stroke, alzheimer's, brain injured, accident or handicapped patients. Whether it be private home care or private care in a facility, we strive to be <u>Always Dependable</u>.

#### **The Always Dependable Team Includes:**

- Registered Nurses
- Licensed Practical Nurses
- Certified Nurses Assistants
- Home Health Aides
- Live-in Aides
- Physical Therapists
- Occupational Therapists

## Why you should choose Always Dependable

- Second generation company
- · Background checks on all caregivers
- Insured and bonded personnel
- 24 hour / 7 days a week availability
- No minimum hours required
- Free initial nursing assessment
- Individualized nursing care plan
- Recommended by leading health care facilities
- Exceeds industry standards
- Your satisfaction guaranteed



Always Dependable, Inc. Pinellas (727) 544-2927

Pinellas (727) 544-2927 Pasco (727) 514-1189 www.always-dependable.com





Patient Care in Your Own Home

## **B**ringing Health Care Home

Always Dependable provides quality health care personnel to care for you in your home.

Many clients recover faster in their own home. In familiar surroundings, you have the love, patience and understanding of family and friends, along with our health care support services.

Home care may result in lower costs than institutional care. We work with you to provide the services you need at reasonable prices.

Always Dependable accepts private insurance, private payments, workers compensation insurance. We also accept several med. waivers.

Always Dependable provides skilled nurses, therapists and home health aides.

Registered nurses comprise our Owner/Management Team. These registered nurses routinely keep in touch with the patients by visiting them in their homes. It is the philosophy of Always Dependable that in order to provide professional quality services, you must first *know* your patient and his/her needs.

# Families Choose Always Dependable...

"I live in a different state than my mother. I appreciate that Always Dependable did a free evaluation, by an RN, and gave Mom the care she needed when I wasn't available"

- Jill

"I feel safe that Always Dependable does background checks on all of their caregivers prior to being sent into patient homes

- Mary

" Just a line to let you know how satisfied we are with Layla. She is truly a gift from heaven and we couldn't get along without her."

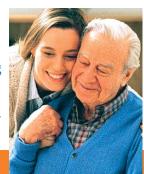
-J & B

"My fathers aide was kind enough to pick up some groceries while I was away longer than expected, and also did a wonderful job keeping my house ship-shape!"

-Thanks, M.C.

## Our Customer Service Guarantee

We are committed to delivering quality care. If for any reason you are not satisfied with our service, please call the Director of Operations at our office.



#### Our Services

Always Dependable can help you or your loved ones with day-to-day activities, including:

- Bathing and dressing
- Cooking and serving nutritious meals
- Reminding to take medications
- Helping with shopping
- Proving help with transportation to doctor's appointments, church and social events
- Getting in and out of bed
- Cleaning and light housekeeping

We provide all our services in the privacy and comfort of your own home. These services are coordinated and supervised by a Registered Nurse, 24-hours a day, 7 days a week.

Always Dependable also provides the following type of services according to your needs:

- Skilled Nursing Staff with High tech Skills
- Intravenous Therapies
- Home Parental Nutrition
- Physical Therapy
- Home Health Aides
- Lab Specimen Collection



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